

RESUME 973

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OBJECTIVE

Highly motivated, dedicated, and results-driven professional to secure a position with your company utilizing my skills, training, education, and experience

SUMMARY OF QUALIFICATIONS

- Over 10 years' experience providing uncompromising highest standards of customer service in manufacturing and healthcare, assisting customers with their product/service preferences, specifications, and selections, offering intelligent solutions customized to individual needs, and resolving issues to their complete satisfaction
- Utilized as a trusted and knowledgeable resource, the "go-to" professional, regarded highly by peers, upper management, and clients, providing objectivity, clarity of thought, trusted for developing well-informed decisions, and resolving complex production and logistics issues into achievable action plans when others cannot
- Trained and fully compliant with all OSHA safety laws and regulations as well as Lock-Out, Tag-Out protocols and procedures, and wears PPE as required
- Skilled in inspecting components and assemblies to maintain high-quality standards and minimize defects.
- Proficient in using forklifts and pallet jacks and other equipment to transport components efficiently.
- Multi-tasks effectively, learns new systems quickly, and completes all projects ahead of critical deadlines
- Strong communications, math, analytical, detail-oriented, and problem-solving skills
- Experienced using computers, Windows, MS Office, Internet research, and email
- Completes all tasks/projects on or ahead of schedule
- Works well independently or in a team environment

PROFESSIONAL EXPERIENCE

10/2024 – 06/2025 **Manufacturing Associate**

Alkegen, Tonawanda, NY

- Operated and maintained machinery for the production of high-temperature insulation materials.
- Monitored product specifications to ensure compliance with quality standards for ceramic fiber products.
- Performed setup, operation, and troubleshooting of auxiliary equipment, including slit/cut machines and material handling systems used in Alkegen's ceramic fiber production.
- Trained new staff members on safe operation of equipment and ceramic fiber production processes, improving onboarding efficiency and ensuring compliance with safety protocols.
- Conducted routine maintenance and minor repairs on equipment, reducing downtime.
- Collaborated with team members to meet production targets, contributing to increase in output efficiency.

10/2023 – 05/2024 **Production Worker**

Precious Plate, Niagara Falls, NY

- Operated reel-to-reel electroplating equipment to apply precise metal coatings, achieving consistent thickness and quality within tight tolerances.
- Monitored and adjusted chemical baths and plating parameters to ensure compliance with customer specifications.
- Conducted routine inspections of plated components using micrometers, calipers, and visual inspection tools, maintaining a high quality acceptance rate.
- Performed setup, cleaning, and maintenance of electroplating lines, minimizing downtime through troubleshooting.
- Handled raw materials & finished products, ensuring proper storage & transport to prevent contamination or damage.
- Followed strict safety protocols, including proper handling of chemicals and use of PPE.

12/2021 – 08/2023 **Production Worker**

ArcelorMittal, Niagara Falls, NY

- Cut metal sheets and components by hand using tools such as shears and plasma cutters, ensuring precise dimensions for production line input.
- Fed metal materials into automated production lines, coordinating with robotic forming systems to maintain seamless workflow and achieve adherence to production schedules.
- Monitored robotic forming processes, performing quality checks on formed steel components to meet customer specifications and reduce defects.
- Operated forklifts to transport raw materials and finished steel products, maintaining safe and efficient material flow across the facility.
- Prepared and palletized steel products for shipping, ensuring accurate labeling and secure packaging.

12/2019 - 07/2020 ***Manufacturer***

Thermo Fisher Scientific, Grand Island, NY

- Tested components from multiple departments using precision instruments, ensuring 100% compliance with calibration standards and reducing rework.
- Cleaned and sanitized materials, including laboratory-grade components, following strict protocols to prevent contamination, and returned them to surrounding departments.
- Assembled tubing and filtration systems with high precision, adhering to detailed specifications for scientific equipment.
- Coordinated with cross-functional teams to streamline material flow between departments, improving process efficiency.

06/2016 – 11/2019 ***Personal Care Assistant***

Liberty Home Care, Niagara Falls, NY

- Provided personalized care to clients, assisting with activities of daily living (ADLs) such as bathing, dressing, grooming, and toileting, ensuring dignity and comfort.
- Supported clients with mobility needs, including safe transfers and ambulation, reducing fall risks through adherence to safety protocols.
- Prepared and served nutritious meals tailored to clients' dietary needs, promoting health and well-being in coordination with healthcare plans.
- Monitored and documented clients' health status, reporting changes to supervisors and healthcare professionals.
- Maintained a clean and safe home environment by performing light housekeeping tasks, such as laundry, dishwashing, and sanitizing surfaces, ensuring compliance with hygiene standards.

05/2015 - 12/2015 ***Assembly Line Worker***

Confer Plastics, North Tonawanda, NY

- Operated on fast-paced assembly lines, assembling plastic components with precision, achieving high adherence to production schedules.
- Prepared kits of sourced components, ensuring accurate selection and organization for assembly, reducing setup time.
- Executed specialized packaging of finished plastic products, including custom boxing and labeling, ensuring compliance with customer specifications and zero shipping errors.
- Conducted quality control inspections on assembled products, identifying and addressing defects to maintain high-quality standards, resulting in defect reduction.
- Collaborated with team members to meet daily production targets, contributing to an increase in line efficiency.

EDUCATION, TRAINING, AND ACHIEVEMENTS

Personal Care Assistant – 2016 - Present

Liberty Home Care, Niagara Falls, NY

High School Diploma

Niagara Falls High School, Niagara Falls, NY